

## 2022 Client Feedback Survey Results



Evaluation of a service, programme or policy

Research (e.g. survey or qualitative research)

General consulting

Facilitation

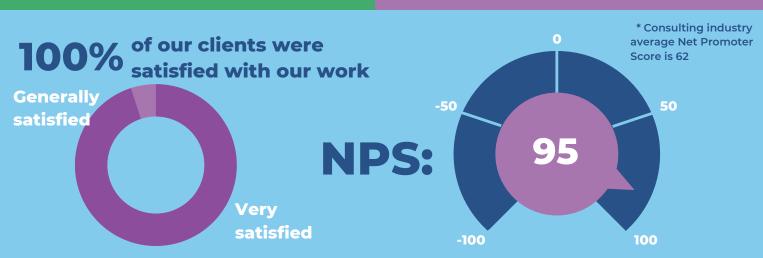
Other

0% 20% 40% 60% 80%

26% were from arts, culture and heritage

21% community and voluntary, and health sectors (each)

6% were from transport, philanthropic, education, local government, social development, and environment and conservation sectors (each)



## Our clients had a positive experience working with Dovetail

Dovetail deliver high quality work

Dovetail understood what we needed

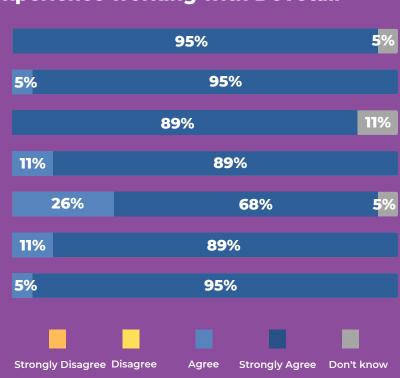
Dovetail delivered what we needed

Dovetail are reliable

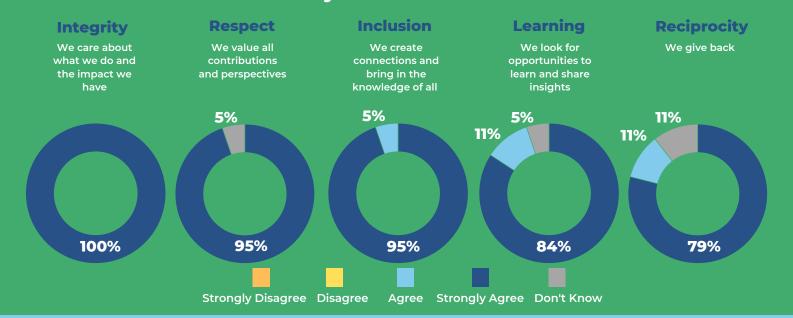
Dovetail have strengthened our ability to make a difference

Dovetail were adaptable to suit our needs

There were good lines of communication between ourselves and Dovetail

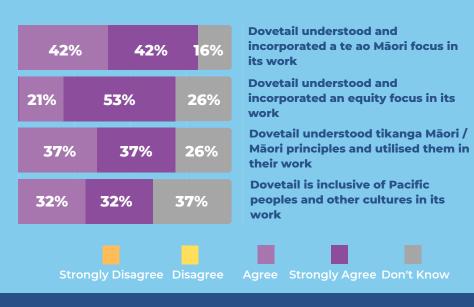


## We stay true to our values



Clients support our desire to ensure our work is responsive to Te Tiriti o Waitangi and that equity underpins our work

Dovetail brought good depth in terms of a Te Ao Maori approach and were able to add real value to our organisational capability.



"Love the trusted relationships, quality and consistency of advice, service and guidance."

## **Our clients value:**



"The rigour, integrity, gravitas and candour of the work." "Because Dovetail are great listeners and really took the time to understand what's important to our organisation and the nuances of the communities we serve, we were able to shape an evaluation strategy and plan that is bespoke and tailored."